Universal Support Services Group (USSG) Ltd has a straightforward vision: to become the leading company within the security industry, as recognized by both our clients and our employees.

To achieve this, we will be dependable and innovative in everything we do and employ and invest in only the best people.

We will create solid, loyal, and value-adding partnerships with our clients, providing a full range of professional and personalized security services.

Our offering will be benchmarked against national industry standards.

We will deliver complete peace of mind.

Please view our Mission Statement (separate Document Ref. AC-02).

Our vision is supported by values and behaviors that describe and underpin the way we undertake our business activities. The brand values capture the entire experience our clients have with USSG:

- ***Passionate***
- ***Experts***
- ***Friendly***
- ***Caring***
- ***Collaborative***
- ***Flexible***
- ***Progressive***

This Policy document has been approved by the USSG Managing Director

Mr M M Rashid Baig

Mr M M Rashi Baig
Managing Director

This policy is reviewed as per the Header