UNIVERSAL SUPPORT SERVICES GROUP
Protecting People. Perfecting Places.

OCTOBER 2026

PEOPLE • SECURITY • PROGRESS

THE USSG REVIEW

A month of recognition, progress & sector updates

October 2026 brings staff recognition, our NEUPC framework appointment, key security-sector updates and important awareness topics for our people and clients.

IN THIS EDITION

Employee Recognition

Celebrating our people and their achievements across the business.

NEUPC Framework Win

USSG awarded a place on the NEUPC Lot 3 framework.

Security & Compliance Briefing

Key updates from across the security sector and regulatory landscape.

Breast Cancer Awareness & Cyber Reminder

Supporting awareness and staying vigilant online.

FEATURED FRAMEWORK

NEUPC

USSG awarded a place on Lot 3 – Combined Security & Cleaning Services

Delivering a comprehensive and flexible service, including security guarding, keyholding, alarm response, concierge, and cleaning.

ussgl.co.uk | sales@ussgl.co.uk | +44 330 341 2124

Unit NG6, Houldsworth Street, Business & Arts Centre
Stockport, Greater Manchester, SK5 6DA, United Kingdom

EMPLOYEE RECOGNITION

Celebrating our people

Recognising the dedication, professionalism and positive impact our colleagues make across the business.



OCTOBER 2026

Ramanpreet Singh Gill

GWR | Weston-super-Mare

Ramanpreet is recognised for the excellent feedback received at GWR Weston-super-Mare. His professional and respectful approach to everyone, together with his positive attitude, has made him a valued asset to the company.



SEPTEMBER 2026

Krishna Sharma

The Heights

Krishna has served at The Heights for around five years. This award recognises his long-standing dedication, dependable service and continued commitment to the site. USSG thanks him for his valued contribution.

BUSINESS & INDUSTRY BRIEFING

A closer look at the month

Key sector updates, a major framework award, regulatory insights and the latest UK threat context for our customers and partners.

FEATURED FRAMEWORK

NEUPC

USSG has been awarded a place on Lot 3 – Combined Security & Cleaning Services

Delivering a comprehensive, flexible service, covering:

- Security guarding
- Keyholding
- Alarm response
- CCTV
- Concierge
- Daily cleaning
- Deep cleaning
- Specialist cleaning

REGULATORY UPDATE

SIA enforcement in focus

The Security Industry Authority (SIA) has published its quarterly compliance and enforcement report, covering activity from April to June 2026.

It's a timely reminder that strong compliance records and up-to-date licensing standards are essential to protect people, maintain service quality and meet regulatory expectations.

Official source: SIA quarterly compliance and enforcement report (Apr–Jun 2026).

UK THREAT CONTEXT

SEVERE

The UK national terrorism threat level remained SEVERE during October 2026.

This means an attack is highly likely, based on current intelligence and assessments.

Official source: MI5 threat level guidance.

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COMMUNITY, LEADERSHIP & RESOURCES

Looking after people

OCTOBER AWARENESS

Breast Cancer Awareness Month

October puts the spotlight on understanding breast health, being aware of changes and supporting those affected. Breast Cancer Now marked Wear It Pink on 23 October 2026. We encourage colleagues to use trusted resources and seek clinical advice about any concerns.

Breast Cancer Now: awareness resources



A PRACTICAL REMINDER

Cyber awareness: verify unexpected messages and payment requests, use multi-factor authentication and follow practical NCSC guidance for businesses.

NCSC small business guidance

A NOTE FROM LEADERSHIP



ALI ARAIN
Owner & CEO

This month underlines the importance of balancing new opportunities with the standards our clients expect and our people deliver.



MIRZA RASHID BAIG
Managing Director

Recognition matters. The positive feedback for our officers reflects the care and professionalism behind our day-to-day service.

OFFICIAL SOURCES & FURTHER READING

01 NEUPC framework notice
02 SIA compliance report
03 MI5 national threat guidance
04 Breast Cancer Now
05 NCSC cyber guidance
06 MI5 annual threat update

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